

# Applicant-Determined Performance Measure Supplement

and

# Suggested Applicant Determined Performance Measures for Native Nations and Bridge Building

AmeriCorps State and National 2025

250 E Street SW Washington, D.C. 20525 202-606-5000/ 800-942-2677

# Contents

What is an Applicant-Determined Performance Measure?	. 2
Applicant-Determined Performance Measure Rules	. 2
Entering Information into eGrants	. 3
Suggested Applicant Determined Performance Measures for Native Nations	14
Suggested Applicant Determined Performance Measures for Bridge Building :	23



### Purpose

As stated in the <u>Performance Measure Instructions</u>, applicants are required to create at least one aligned performance measure (an output paired with an outcome) connected to their primary intervention. Applicants are required to use National Performance Measures if they fit their program's Theory of Change. Programs that do not fit within the National Performance Measures may create an applicant-determined measure. This supplement provides more information on when and how to create applicant-determined performance measures in AmeriCorps' web-based grants management system, eGrants.

Applicants should only create applicant-determined measures after reviewing the <u>Application Instructions</u> and the <u>Performance Measure Instructions</u> to ensure understanding of the performance measure requirements and selection rules.

## What is an Applicant-Determined Performance Measure?

An applicant-determined performance measure is one in which the applicant creates the language for the outputs and/or outcomes that will be measured. This is different from the National Performance Measures, where AmeriCorps pre-determines common outputs and outcomes that are available for applicants to use.

### Applicant-Determined Performance Measure Rules

Applicant-determined performance measures must follow all of the requirements listed in the <u>Performance Measure Instructions</u>. The following elements also apply specifically to applicant-determined performance measures.

Applicant-determined performance measures can be:

- An output and outcome pairing
- An outcome paired with a National Performance Measure output

Applicant-determined performance measures cannot:

- Be an output paired with a National Performance Measure outcome
- Duplicate already established National Performance Measures

There are some objectives for which the creation of applicant-determined outputs is not allowed:

- Capacity Building and Leverage (in the Capacity Building focus area)
- Find Opportunity (in the Economic Opportunity focus area)
- Teacher Corps (in the Education focus area)
- Green Jobs (in the Environmental Stewardship focus area)
- Access & Attract (in the Veterans and Military Families focus area)



## Entering Information into eGrants

Click on Performance Measure on the left hand navigation to take you to the home screen of the Performance Measures Module. Click on the link to enter Performance Measures.

Start New			🚱 back	save	next 🕑
Applicant Info					
Application Info	Performance Measures				
Narratives	Select all grant characteristics t	hat apply to your program.	Then click on th	e link at the l	bottom of
Logic Model	the page to enter your perform	ance measures.			
Performance Measures					
Program Information	Grant Characteristics	Description			
Documents					
Budget Section 1					
Budget Section 2					
Budget Section 3	Click her	e to enter Perfor	mance Mea	asures	>
Funding/Demographics					
Operating Sites					
Review					
Authorize and Submit					

Figure 1: The link to begin the Performance Measures Module in eGrants.

#### Click Begin.

Screen Instructions 4 ×	Add New Performa	ance Measure	5						
Welcome to the Performance Measures Module. Please click on the								Begin	
Begin" button to start the process of creating	Edit Objectives/M	SYs/Members	;						
performance measures, Applicants will complete the following tasks in the specified order:							Objectiv		
- Selecting objectives and	Delete or Edit Per	formance Mea	sures Created						
Selecting primary and	Objective	ID Title	Interventions	Output	Outcome	End Outcome	MSY	Members	
secondary focus areas and nterventions.	There are currently	no performance	e measure created for t	his application.					
Allocating MSYs/Members									
Creating one or more performance measure.									
Creating a data collection plan and setting performance targets.									
· ·									

Figure 2: The Home Page tab of the Performance Measures Module featuring the Begin button.

On the Objective tab, find the focus area(s) that applies to the program. If none apply, then select Other Community Priorities. Under the focus area, select the objective(s)



of the program activity. If none of the objectives in the focus area apply, select "Other [Focus Area]" if available.

Home Page Objective MSY/	Members Performance Measure Data Collection Summary	
Screen Instructions         X           On this screen you will select all objectives for your project.         You must choose a primary focus area.		•
ĥ	Other Economic Opportunity      Select Primary Focus Area     -Select Primary Focus Area     -Select Primary Intervention     -Select Secondary Intervention     -Select Secondary Intervention     -Select Secondary Intervention	* *

Figure 3: The Objective tab of the Performance Measures Module with the Economic Opportunity focus area and Housing objective field expanded.

Check the box of the intervention(s) that are part of the program design. If none of the interventions apply, check the box next to "Other."

Screen In	nstructions	× Economic Opportunity	
select all o project.	reen you will objectives for you choose a primary a.	► Employment	
		Other Economic Opportunity	
		* Select Primary Focus Area	~
		Select Secondary Focus Area	~

Figure 4: The Objective tab with the Housing Placement/Assistance intervention checked.

Select the Primary Focus Area and Primary Intervention. Options in the dropdown populate based on the selections made on this tab. If applicable, select the Secondary Focus Area and Secondary Intervention. Applicants are not required to select a Secondary Focus Area or Secondary Intervention. Click Next.



Home Page	Objective	ISY/Members Performance Measure Data Collection Summary	
On this sci select all o project.	nstructions • • • • • • • • • • • • • • • • • • •	Economic Opportunity     Objectives     Employment     Financial Literacy     Housing     Interventions     Housing Placement/Assistance     Housing Unit Development     Housing Unit Repair     Other	
Save	ĥ	Other Economic Opportunity     Select Primary Intervention Housing: Housing Placement/Assistance     Select Secondary Focus Area     Select Secondary InterventionSelect Secondary Int	) Next

Figure 5: The Objective tab with the primary focus area and primary intervention selected.

On the MSY/Members tab, enter the number of total MSY for the project, as well as the number of MSY and members for each objective. Click Next.

	structions 🖪 🗶	Summa	nv.					
On this tab	, vou will enter	Julilla	'Y					
information allocation o	about the of MSYs and	Program	n: AmeriCorps					
areas and o	cross the focus objectives you ted. Begin by	Focus A	Areas: Economic Opportu	nity				
	e total MSYs for	Objectiv	ves: Housing					
	the number of program will	Resourc	e Allocation					
allocate to	each objective. Diectives that	* Enter	Total MSYs for the project:	10.00				
were select previous tal	ted on the bappear in the	Enter th	e number of MSYs allocated	to each objective. For planning grants, enter 0.				
	If some of your objectives are							
chart, return	n to the previous ect additional	Focus	Area	Objective	MSY	% of total MSY	Members	
must show	The MSY chart how all your	Econom	nic Opportunity	Housing	10.00	100.00	* 10	>
allocated. I				Sub Total:	10.00	100.00	10	
selected the Opportunity	/ objective			GRAND TOTAL:	10.0	100.0	10	
	Economic 🔹							

Figure 6: The MSY/Member tab of the Performance Measures Module showing the total MSY for the project, MSY allocated to the objective, and Members allocated to the objective.

On the Performance Measure tab, select the objective for the performance measure. Options in the dropdown populate based on information entered on the Objective tab. Enter the title of the performance measure and the problem statement. Check the box of the intervention for this performance measure. The options are based on



information entered on the Objective tab. If you selected "Other" on the Objective tab, check the box next to the empty field and enter the name of your intervention. Please note: do not add an applicant-determined intervention that duplicates an intervention already available in the system.

ome Page	Objective	MSY	Members	Performa	nce Measure	Data Collection	Summary						
						Summary of	Performance Mea	sures					
Objective	e	ID	Title		Interventions	Output	Outcome	End Outcome	MSY	Members	Complete	Delete	Edit
					There are curr	rently no Performa	nce measures cre	ated for this app	lication.				
Screen Ins		4 8					Perform	ance Measure	25				
	of aligned te measures for t activities you easure.		* Titl * Pro	jective le oblem atement	Performan Problem S	ce Measure Title			<b>~</b>				
objective fo performanc	r your aligned e measure.												11
Provide a s title for your performanc				lected erventions	Housi	ng							
of the probl	Il address in this				*	Hou	ing Placement/Ass	stance					

Figure 7: The Performance Measures tab of the Performance Measures Module with objective, title, problem statement, and intervention entered.

In the Outputs section, select which output to measure. Options in the Outputs section are based on the selected Objective. Only pick one output per performance measure.



				Su	mmary of Pe	erformance Meas	sures					
Objective	ID	Title	Inte	erventions	Output	Outcome	End Outcome	MSY	Members	Complete	Delete	Edit
			The	ere are currently no	Performance	ce measures cre	ated for this app	lication.				
Screen Instructions his tab allows you to reformance measures for the grant activities you tend to measure. egin by selecting an opective for your aligned efformance measure. rovide a short, descriptiv		• Outputs	2	0	Number of in	g Placement/Ass dividuals served using units develo						
toruce a short, beschping erformance measure. rovide a brief description the problem your rogram will address in thi reformance measure. elect only the terventions that will lead the outcomes of this ligned performance neasure. If you selected ther intervention' on the	s	* Outcomes	2	✓ Housing		No records foun	d.				Add User Outp	ut

Figure 8: The Performance Measures tab showing the available Outputs associated with the selected objective.

If you select a National Performance Measure output, the Outcomes section will populate with either the options for a National Performance Measure outcome that aligns with the selected National Performance Measure output or a space for an applicant-determined outcome. It is allowable to have a National Performance Measure output paired with an applicant-determined outcome.

* Outputs	← Housing	
	O1A: Number of individuals served     O4: Number of housing units developed or repaired     L     Add User Output	
* Outcomes 🛛 🛛	Housing O11: Number of individuals transitioned into safe, healthy, affordable housing	
	Add User Outcome	



Figure 9: The Performance Measures tab showing the available Outcomes associated with the selected National Performance Measure output.

To create the applicant-determined outcome, check the box next to the empty field, then enter the name of the outcome.

* Outputs	2	▶ Housing
		O1A: Number of individuals served     O4: Number of housing units developed or repaired     L     Add User Output
* Outcomes	2	<ul> <li>Housing</li> <li>O11: Number of individuals transitioned into safe, healthy, affordable housing</li> <li>Applicant-Made Outcome</li> <li>Add User Outcome</li> </ul>

Figure 10: The Performance Measures tab showing an example of a National Performance Measure output paired with an applicant-determined outcome.

If you create an applicant-determined output, only an applicant-determined outcome will be available. It is allowable to have an applicant-determined output paired with an applicant-determined outcome. It is not allowable to have an applicantdetermined output paired with a National Performance Measure outcome.

* Outputs	2 - H	lousing	
		<ul> <li>O1A: Number of individuals served</li> <li>O4: Number of housing units developed or repaired</li> </ul>	Add User Output
* Outcomes	2 <b>•</b> H	lousing	
			Add User Outcome

Figure 11: The Performance Measures tab showing that only applicant-determined outcomes are available if creating an applicant-determined output.



To create an applicant-determined output, click the radial next to the empty field, then enter the name of the output. To create an applicant-determined outcome, check the box next to the empty field, then enter the name of the outcome. Remember: do not duplicate any National Performance Measures in the applicantdetermined measure fields.

* Outputs	
	O1A: Number of individuals served         O4: Number of housing units developed or repaired         Applicant-Made Output    Add User Output
* Outcomes 🛛	Housing     Applicant-Made Outcome  Add User Outcome

Figure 12: The Performance Measures tab showing an example of an applicant-determined output paired with an applicant-determined outcome.

Enter the number of MSY and Members associated with this Performance Measure. Click Next.

	O1A: Number of individuals served     O4: Number of housing units developed or repaired     Applicant-Made Output	*
	Add User Output	
* Outcomes 🛛 😰	✓ Housing           ✓         Applicant-Made Outcome	L
	Add User Outcome	L
* Enter # of MSYs	* Enter # of Members 10	Ŧ
	Delete PM in Pro Back	ogress Next



Figure 13: The Performance Measures tab showing the MSY and Members associated with the performance measure.

On the Data Collection tab, enter the description of the intervention. Click on the arrow to expand the data collection section. For applicant-determined measures, the only method available is "Other." Enter the instrument description and target number of outputs and the unit of the outputs.

Applicant-determined measures do not have system-set units of measure so the applicant will need to enter the appropriate unit. The unit of measure should describe the beneficiary population you intend to count.

Home Page	Objective	MSY/Mem	bers Performance Measur	e Data Collection Summary
On this ta additional your inten instrumen	Screen Instructions 4 × On this tab, you will provide additional information about your interventions, instruments and plan for data collection. Remember		* Description of Interventio	Describe the design and dosage (frequency, intensity, duration) of the interventions you have selected.
that target numbers, Do not en	ts must be not percentages ter percentages er hours as units	3.		Expand each output and outcome and enter data collection information.    Output: Applicant-Made Output
or measur	с.			Select Method     Other     Add New Method
				Describe the specific instrument(s) you will use to measure the output or outcome. Include the title of the instrument(s), a brief description of what it measures and how it will be administered, and details about its reliability and validity if applicable.
				Enter Instrument Description     Instrument Description     Enter Target Number     60 * Unit of     Units
		li		Outcome: Applicant-Made Outcome
Save				Delete PM in Progress Mark Complete Back Next

Figure 14: The Data Collection tab of the Performance Measures Module with the method selected and the unit of measure entered for an applicant-determined output.

For National Performance Measures, there are options for methods to measure the output based on the definitions in the Performance Measure Instructions. The unit of measure is also system-set so that it aligns with the National Performance Measure selected; it cannot be edited.



Home Page	Objective	MSY/Me	mbers	Performance Measure	Data Collection	Summary				
On this ta additional your inten instrumen data colle that targe numbers, Do not en or membe	Screen Instructions   Con this tab, you will provide additional information about your interventions, instruments and plan for data collection. Remember that targets must be numbers, not percentages. Do not enter percentages or member hours as units of measure.		* Description of Interventions			ut and outcome and enter Number of individuals set		Add New Method		
					* Enter In: Descript * Enter Ta	outcome. it measur and valid ument Instrume	Include the title of t	ent(s) you will use to measure the out, he instrument(s), a brief description o' administered, and details about its re	f what	l
		h			Outcome: /	olicant-Made Outcome				•
								Delete PM in Progress	Mark Co	mplete
Save									Back	Next

Figure 15: The Data Collection tab containing other options for the method and the system-set unit of measure for a National Performance Measure.

Enter the data collection method for the applicant-made outcome as well. Similar to the applicant-made output, the only method is "Other," and the applicant must state the unit of measure. In most cases, the unit of measure should be the same for the output and outcome(s) in an aligned performance measure. Once the measure is finished, click Mark Complete.

Home Page	Objective	MSY/Me	embers	Performance Measure	Data Collection	Summary	
On this tal additional your interv instrumen data collee that target numbers, Do not eni	ts and plan for ction. Remembe is must be not percentages ter percentages ir hours as units	ut r	* De	scription of Interventions	Output: App     Output: App     Outcome: A     Select M     Enter Ins     Descript	tput and outcom olicant-Made Out pplicant-Made C ethod	· · · · · · · · · · · · · · · · · · ·
Save							Delete PM in Progress Mark Complet Back Neo

Figure 16: The Data Collection tab with the method selected and the unit of measure entered for an applicantdetermined outcome.



The system will return the applicant to the Performance Measure tab. All created performance measures are noted at the top of the Performance Measure tab. All applicant-determined outputs begin with OUTPT and all applicant-determined outcomes begin with OUTCM.

If you would like to create another performance measure, repeat the process. Applicants are required to create at least one aligned performance measure (an output paired with an outcome) connected to their primary intervention. Applicants are not expected to have performance measures for every program activity.

When the applicant has finished designing the performance measures, click Next at the bottom of the page.

Objective	ID	Title	Interventions	Output	Outcome	End Outcome	MSY	Members	Complete	Delete	Edit
Housing	1	Performance Measure Title	Housing Placement/Assistance	OUTPT8	OUTCM7	>	10.00	10	Yes	Delete	Edit

Figure 17: The Performance Measure tab lists the completed applicant-determined performance measure.

The Summary tab provides a summary of the data entered in the Performance Measure Module. When ready, click Validate Performance Measures.

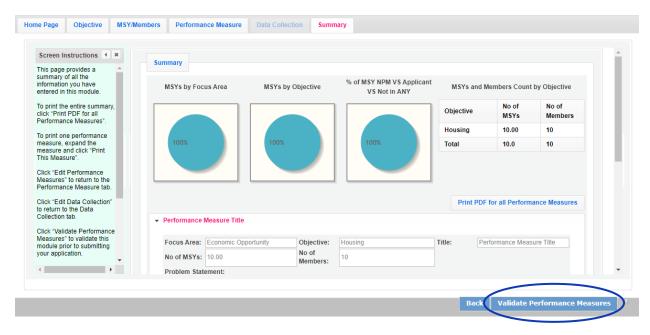


Figure 18: The Summary tab of the Performance Measure Module showing the summary of the applicantdetermined performance measure and the Validate Performance Measures button.



If there are no errors with the Performance Measure Module, a notification will appear stating "Success: All Performance Measures are valid."

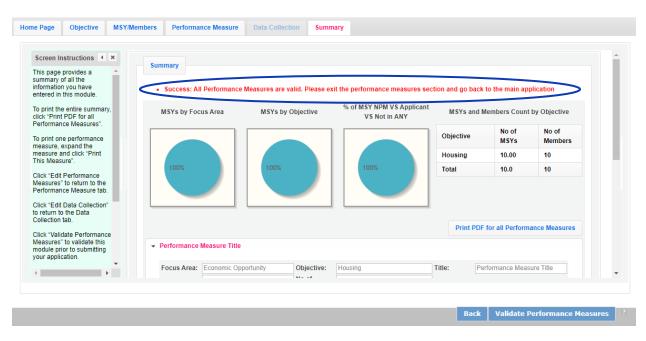


Figure 19: The Summary tab stating the performance measure is valid.



# Suggested Applicant Determined Performance Measures for Native Nations

#### **Disaster Services**

Strategic Plan	Se	lection Rules	Interventions
Objective	Outputs	Outcomes (if applicable)*	
Assistance Provided	D1A: Number of individuals served	D5: Number of individuals reporting increased disaster readiness	Traditional Ecological Knowledge (TEK). Disaster Preparation Disaster Response Disaster Recovery Disaster Mitigation Disaster Adaptation Climate Change Intervention
	D6: Number of structures protected or restored	D7: Number of structures returned to regular use after a disaster	Traditional Ecological Knowledge (TEK) Disaster Preparation Disaster Response Disaster Recovery Disaster Mitigation Disaster Adaptation Climate Change Intervention
	Acres of Tribal land or protected land treated	Acres of Tribal land or protected land improved	Traditional Ecological Knowledge (TEK) Disaster Preparation Disaster Response Disaster Recovery Disaster Mitigation Disaster Adaptation Climate Change Intervention
	Miles of Tribal land or protected land treated.	Miles of Tribal land or protected land improved	Traditional Ecological Knowledge (TEK) Disaster Preparation Disaster Response Disaster Recovery Disaster Mitigation Disaster Adaptation Climate Change Intervention
	G3-3.4**: Number of organizations that received capacity building services	G3-3.10A**: Number of organizations that increase their efficiency, effectiveness, and/or program reach	Traditional Ecological Knowledge (TEK) Disaster Preparation Disaster Response Disaster Recovery Disaster Mitigation Disaster Adaptation Climate Change Intervention



\*All National Performance Measure outputs may also be paired with an applicant-determined outcome instead or may be used without an associated outcome.

\*\*In the eGrants Performance Measure Module, these measures may appear with the letter "D" at the end when used in the Disaster Services focus area. However, the instructions for these measures are the same regardless of the focus area in which they are used.



#### Education

Strategic	9	Selection Rules	Interventions
Plan Objective	Outputs	Outcomes (if applicable)*	
School Readiness	ED1A: Number of individuals served	Number of individuals with increased knowledge of Native American/Indigenous language and culture	Tutoring Mentoring Other Classroom Support Out-of-School Time Family Involvement Service Learning Summer Learning Classroom Teaching
K-12 Success	ED1A: Number of individuals served	Number of individuals with increased knowledge of Native American/Indigenous language and cultureED5A: Number of students with improved academic performanceED9: Number of students graduating from high school on timeED10: Number of students enrolling in post-secondary education/trainingED27C: Number of students with improved academic engagement or social-emotional skillsED6: Number of students with increased attendanceED7A: Number of students with increased disciplinary incidents (referrals,	Tutoring Mentoring Coaching Other Classroom Support Out-of-School Time Family Involvement Service Learning Summer Learning Classroom Teaching Opioid/Drug Intervention
Post-HS Education	ED1A: Number of individuals served	suspensions/expulsions, criminal or gang involvement) Number of individuals with increased knowledge of Native	Tutoring Mentoring
Support		American/Indigenous language and culture ED11: Number of individuals earning a post-secondary degree or technical certification	Family Involvement Service Learning Summer Learning



Teacher Corps	N/A (outputs may be reported as Performance Data Elements on annual Progress Reports)	N/A (outcomes may be reported as Performance Data Elements on annual Progress Reports)	N/A
Other Education	ED1A: Number of individuals served	Applicant-determined	Applicant-determined

\*All National Performance Measure outputs may also be paired with an applicant-determined outcome instead or may be used without an associated outcome.

#### **Focus Area Notes**

- Programs should only opt into the Education performance measures if the measures reflect significant program activities aligned with the applicant's core theory of change.
- All individuals counted under these measures must be program beneficiaries, not National Service Participants. National Service Participant outputs and outcomes should be reported in the Performance Data Elements in annual Progress Reports.

Activities associated with these measures must be carried out by National Service Participants or by volunteers directly recruited and/or supported by National Service Participants.

ED27C (outcome)	Number of students with improved academic engagement or social and emotional skills
Definition of Key Terms	<b>Students:</b> those reported in ED1A <b>Improved academic engagement or social and emotional skills</b> : A positive change in student skills, attitude, and/or mindset that is likely to contribute to increased educational success. May include increased interest in school, improved perspective on school climate, increased attachment to school and/or increased educational aspirations.
	Social-emotional skills developed through more specific routes of Native Culture and Language include but are not limited to healing; improved emotional/mental health; resilience; improved self/communal-identity; increased connection/relationship to community, land, and culture.
How to Measure/ Collect Data	Survey, observation, or other instrument capable of measuring changes in academic engagement or social and emotional skills at the individual beneficiary level. When possible, pre-post assessments should be utilized.
Notes	Academic or behavioral improvements counted under ED5A, ED6, or ED7A cannot be counted under this measure



#### Environmental Stewardship

Strategic	Se	lection Rules	Interventions		
Plan Objective	Outputs	Outcomes (if applicable)*			
At-Risk Ecosystems	Acres of Tribal or protected lands treated	Acres of Tribal or protected lands improved	Fire Mitigation Flood Mitigation Invasive Species Removal Debris Removal Plant Establishment Climate Change Intervention Traditional Ecological Knowledge (TEK)		
	Miles of Tribal or protected lands treated.	Miles of Tribal or protected lands improved	Trail Creation Trail Remediation Stream Remediation Fire Mitigation Flood Mitigation Invasive Species Removal Debris Removal Plant Establishment Climate Change Intervention Traditional Ecological Knowledge (TEK)		
Energy Efficiency	EN1: Number of housing units or public structures weatherized or retrofitted to improve energy efficiency	EN1.1: Number of housing units or public structures with reduced energy consumption or reduced energy costs	Weatherization Retrofitting Climate Change Intervention Traditional Ecological Knowledge (TEK)		
Awareness & Stewardship	EN3: Number of individuals receiving education or training in environmental stewardship and/or environmentally- conscious practices	EN3.1: Number of individuals with increased knowledge of environmental stewardship and/or environmentally- conscious practices EN3.2: Number of individuals reporting a change in behavior or intention to change behavior to better protect the environment	Education/Training Service Learning Climate Change Intervention Traditional Ecological Knowledge (TEK)		
Green Jobs	N/A (outputs may be reported as Performance Data Elements on annual Progress Reports)	N/A (outcomes may be reported as Performance Data Elements on annual Progress Reports)	N/A		

\*All National Performance Measure outputs may also be paired with an applicant-determined outcome instead or may be used without an associated outcome.



#### **Healthy Futures**

Strategic	S	election Rules	Interventions
Plan Objective	Outputs	Outcomes (if applicable)*	
Aging in Place	H4A: Number of individuals served	Number of Individuals who report increased access to healthy foods (tribal or rural communities) H9A: Number of individuals who report improved capacity for independent living H19: Number of individuals	Food Sovereignty Companionship Nutrition/Food Support Legal Services Transportation Medical Services Opioid/Drug Intervention
Obesity & Food	H4A: Number of individuals served	<ul> <li>with improved health</li> <li>Number of Individuals who report increased access to healthy foods (tribal or rural communities)</li> <li>H12: Number of individuals who report increased food security</li> <li>H17: Number of individuals with increased health knowledge</li> <li>H18: Number of individuals reporting a change in behavior or intent to change behavior to improve their health</li> <li>H19: Number of individuals</li> </ul>	Food Sovereignty Outreach Education/Training Referrals Medical Services Nutrition/Food Support Physical Activities Counseling/Coaching Opioid/Drug Intervention
Access to Care	H10A: Number of pounds of food provided H4A: Number of individuals served	with improved health         Applicant-determined         H17: Number of individuals         with increased health         knowledge         H18: Number of individuals	Food Sovereignty Nutrition/Food Support Outreach Education/Training Referrals Medical Services Counseling/Coaching
		reporting a change in behavior or intent to change behavior to improve their health H19: Number of individuals with improved health	Opioid/Drug Intervention



		H20: Number of individuals with improved access to medical care	
Other Healthy	H4A: Number of	Applicant-determined	Applicant-determined
Futures	individuals served		

\*All National Performance Measure outputs may also be paired with an applicant-determined outcome instead or may be used without an associated outcome.



#### **Veterans and Military Families**

Strategic	Strategic Selection Rules		Interventions
Plan Objective	Outputs	Outcomes (if applicable)*	
Veterans & Families Served	V1: Number of veterans served	Number of individuals with increased knowledge of cultural well-being and/or addressing	Native Culture and Language Support
	V7A: Number of active military	stigma of mental health services	Financial Literacy Education
	members and/or military family members served	O9**: Number of individuals with improved financial knowledge	Housing Unit Development Housing Unit Repair Housing
	V8: Number of	O11**: Number of individuals	Placement/Assistance Job Training
	veteran family members served	transitioned into safe/affordable housing	Job Placement GED Education Other Adult Education
		O10**: Number of individuals who secure employment	Tutoring Mentoring Family Involvement
		O21**: Number of individuals with improved job readiness	Service Learning Summer Learning
		ED11**: Number of individuals earning a post-secondary degree or technical certification	Transportation
		H9A**: Number of individuals who report improved capacity for independent living	Physical Activities
		H12**: Number of individuals who report increased food security	Counseling/Coaching Opioid/Drug Intervention
		H17**: Number of individuals with increased health knowledge	
		H18**: Number of individuals reporting a change in behavior or intent to change behavior to improve their health	
		H19**: Number of individuals with improved health	
		H20**: Number of individuals with improved access to medical care	
Access & Attract	N/A (outputs may be reported as Performance Data		N/A



Elements on annual	
Progress Reports)	

\*All National Performance Measure outputs may also be paired with an applicant-determined outcome instead or may be used without an associated outcome.

\*\*In the eGrants Performance Measure Module, these measures may appear with the letter "V" at the end when used in the Veterans and Military Families focus area. However, the instructions for these measures are the same regardless of the focus area in which they are used.



# Suggested Applicant Determined Performance Measures for Bridge Building

As AmeriCorps <u>acknowledges the important role its programs play in bridging divides</u> - in both preparing members to lead with compassion, empathy, and humility as well as in the ways we see communities flourish when engaging with diverse audiences and service members - the agency and applicants have an opportunity to reimagine the ways in which they measure the impact of bridgebuilding efforts.

Strategic Plan / Objective	Outputs	Outcomes	Interventions
Bridgebuilding	Number of	Number of individuals with	Education / Training
reduces	Individuals served	increased knowledge of	5
polarization & community*		bridgebuilding	Bridgebuilding Activities that could include:
division		Number of individuals reporting a change in	- Mindfulness - Listening to Understand
*Community		behavior or intention to	- Empathy
defined as: respondents		change behavior to better resolve conflict, lead with	- Constructive Dialogue - Leading with Curiosity
where an		humility, courage and	, j
AmeriCorps member is		recognize other's humanity	Conflict Reduction / Mediation Spaces
serving <u>; also</u> <u>referenced as</u> the		Number of individuals receiving an accredited certificate in bridgebuilding	Small Group Reflection
<u>"beneficiaries"</u>		skills	Service Learning
		Number of individuals who report improved confidence in their ability to shift social norms on how people engage with others who are different or disagree	
		Number of individuals who have the ability to contribute to a community that promotes collaboration between people who disagree	
		Number of individuals with increased connection to others outside of their familial relationships	
		Based on the reported experience of community beneficiaries, bridging	



23

	intervention "X," showed a "% change" in (desire to collaborate, capacity to resolve conflict, willingness to discuss differences, comfort in establishing a new non- familial relationship)	
--	--	--



Performance measure relevant to member outcomes: the bridging sector recognizes that the best *measurement* outcomes for bridgebuilding is to measure the "provider," also known as the member's learning and their perceived confidence / efficacy in practicing bridging in community).

Strategic Plan / Objective	Outputs	Outcomes	Interventions
Bridgebuilding skills with Members	Number of members receiving education or training in bridgebuilding skills such as productive dialogue, conflict resolution, curiosity mindset, empathy / compassion, convening & facilitation	Number of members with increased knowledge of bridgebuilding Number of members reporting a change in behavior or intention to change behavior to better resolve conflict, lead with humility, courage and recognize other's humanity Number of members receiving an accredited certificate in bridgebuilding skills Number of members who report improved capacity for facilitating productive conversations Number of members who report improved capacity to collaborate well with people they disagree with Based on the reported experience of members, bridging intervention "X," showed a "% change" in (empathy, curiosity, open- mindedness)	Education / Training Bridgebuilding Activities that could include: - Mindfulness - Listening to Understand - Empathy - Constructive Dialogue - Leading with Curiosity - Hosting / Co- Facilitation Self-Reflection Small Group Reflection Service Learning

#### Focus Area Notes:

\*All individuals counted under these measures can be <u>either</u> program beneficiaries or National Service Participants. The data measurements should be reported separately so there's a clear delineation between skill building for National Service Participants (members) and the skills developed or benefits demonstrated by the Community (beneficiaries). This is a new opportunity for us to measure memberbased outcomes beyond what is captured in the Performance Data Elements in the Annual Progress Report.

\*\*Activities associated with community / beneficiary measures must be carried out by National Service Participants or by volunteers directly recruited and/or supported by National Service Participants.



BB (outcome)	Number of beneficiaries or National Service Participants with improved bridge building skills and/or awareness
Definition of Key Terms	AmeriCorps has adopted the following definition of bridging, "Coming together across divides to listen and understand each other, to find common ground, build relationships, and to make collaboration the norm." Broadly speaking bridging means working together to understand others across lines of difference; the science and data of bridging is well established by research universities, UC Berkeley's <u>Greater Good Science Center</u> among the leading institutions in the field.
How to Measure/ Collect Data	Whenever possible, pre-post assessments should be utilized. The <i>Bridging</i> <i>Movement Alignment Council</i> Goals & Measures Work Group has created a wealth of resources, including a <u>free Social Cohesion Impact Measurement tool</u> designed to scientifically measure the impact of bridging interventions on participants via rigorous pre and post experience surveys. As more and more programs look to embed intentional bridging practices, utilization of a standardized survey tool can build individual and collective data insights around bridging strategies. If you're interested in learning more about how your program could utilize a shared survey tool, please contact <b>Jennifer Leshnower</b> , <b>Bridging &amp; Democracy Advisor</b> .

