



Project Impact

Why AmeriCorps Service?

The Member Experience



With being such a diverse program and in the midst of a lot of restructure for the past two years, these are some of the why:

- It is how it was done by previous managers before I was hired so looking for ways to change for the better.
- To impact learning and success at a formative age.
- To give opportunity where opportunity may not be readily available elsewhere.
- Be change makers within our own community.
- To give opportunity where opportunity wasn't before.
- Collaborate with community partners to streamline resources for our clients.



Impact #1:

Members make and honor the commitment necessary to be a successful AmeriCorps member.

What we mean:

Members learn how to value the commitments they make and the importance of living up to that commitment, to fully finish the requirements and gain professional experiences, confidence, a network of professionals, and financial stability to assist them in further growth.

Impact #2:

Members cultivate stability through the development of life skills.

What we mean:

Members learn planning and transition successfully into the workforce and see the potential for success.

Impact #3:

AmeriCorps Members develop resiliency and emotional stability.

What we mean:

AmeriCorps Members learn to manage stress and do self-care; build inner strength, stability, and be resilient; understand how to self-regulate their emotions.



How We Got Our Data?

Interviews

- 3 Interviewers
- 18 Current/Alumni Planned To Be Interviewed
- 13 Actual Interviews Completed

Survey

- Used Google Forms
- 48 Current/Alumni Members Emailed
- 24 Responses Received



A Few Findings

Impact #1:

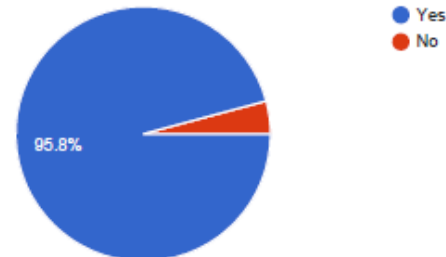
Members make and honor the commitment necessary to be a successful AmeriCorps member.

Finding 1 – “I Can”

Key Insights – Confidences have been increased through the member’s service experience in AmeriCorps.

17. Have your experiences through your AmeriCorps program, training and service projects boosted your confidence in being able to handle adversity?

24 responses





Impact #2:

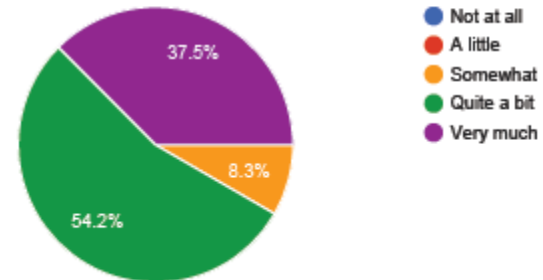
Members cultivate stability through the development of life skills.

Finding 2 - Reaching for the Sun

Key Insights – AmeriCorps members seek to cultivate themselves as they cultivate the world around them.

1. How much better prepared are you for future career paths because of your AmeriCorps experience?

24 responses





Impact #3:

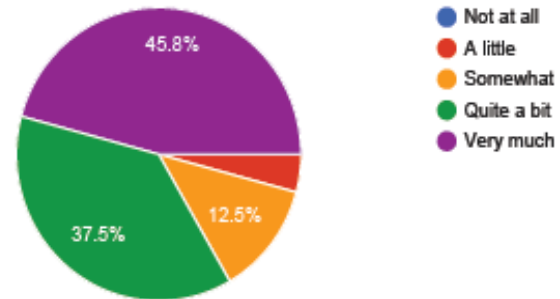
AmeriCorps Members develop resiliency and emotional stability.

Finding 8 – Great Expectations

Key Insights – Focusing on personal growth through required service and exposure to the awareness of needs in the community.

10. How much more resilient are you as a result of your AmeriCorps experience?

24 responses





18. Have you set new goals for yourself or revised your goals as a result of your AmeriCorps experience?

24 responses



● Yes
● No



Some of What We Learned

- **Confidence Is Critical To A Members Service and Heavily Gained Through Service**
- **Not All Members Have Transformational Experience**
- **Most All Members Felt More Resilient From Service**
- **We Need To Keep A Watchful Eye On Members That May Be Struggling**
- **Members Reason For Service Vary Immensely, But Most If Not All Had A Desire To Help People**



Next Steps

- **Being More Intentional In How We Recruit**
- **Expanding Training To Ensure We Are Engaging Members At All Phases Of The Service Year To Help Minimize The Struggle Times**
- **Engage Members With More Opportunities To Enhance Their Experience and Buy In: Such As Leading More In Trainings, Social Media, etc....**
- **Ensuring That Host Sites Are Well Trained In Supervising Members and Communicating With The Program Early When Members Are Struggling**



About AmeriCorps Service Member Quotes

“My resiliency has grown leaps and bounds”.

“Building relationships during service helped to be employable and allow for direct move into workforce development and into current job”

“I am stronger than thought I thought possible, emotionally, mentally, and physically.”

“becoming more empowered (outspoken)”, and “developed better confidence focusing on getting the job done”

Questions?