



Serve Washington

Member Interview Questions

As reflected in the current monitoring report template; Program Officers should ensure the Member Service Agreement and Prohibited Activities are fully covered in conversation.

YES	NO	MEMBER INTERVIEWS
<input type="checkbox"/>	<input type="checkbox"/>	Member(s) are aware of Prohibited Activities
<input type="checkbox"/>	<input type="checkbox"/>	Member(s) are aware of Member Service Agreement

Examples include:

Did you sign a Member Service Agreement (aka Member Contract)? Did you retain a copy or have access to a copy? Do you feel you have an overall general understanding of the language in the agreement? Who would you go to if you didn't understand something in the agreement?

Are you aware of Prohibited Activities? What are some activities you know are unallowable? Discuss any activities unmentioned. Have you been asked to engage in any unallowable activities? Remind the member where they can find the list of prohibited activities (such as member service agreement). Remind the member of the importance of this law and what is allowable as a private citizen/resident.

Other suggestions include:

What attracted you to serve? What are your future plans/goals?

Are you familiar with the AmeriCorps benefits; such as living allowance, education award, health care, child care, etc.?

What did you learn during orientation/training? Did/do you feel prepared to serve? What are some of your personal strengths? What else do you hope to learn or develop?

Do you have a supervisor or staff member who supports you? Have you had or will you have a performance review?

How do you track your service hours? Do you serve evenings or weekends? Do you serve at other service sites? Do you receive lunch breaks/personal breaks?

Does your position require fundraising tasks? How much time do you spend on such tasks?

Do you collect and report on data related to your service? What does that look like?

What would you describe as your overall successes/challenges? What are the overall successes/challenges of your program and/or AmeriCorps in general?

Do you have any questions for me?

Do you have any feedback for AmeriCorps to consider?